

To navigate to the Eligibility Lookup Tool go to [medicaid.utah.gov](https://medicaid.utah.gov) and click **Health Care Providers**.



In the Health Care Providers section of the website, click **Eligibility Lookup Tool** in the Provider Quick Links area of the web page.

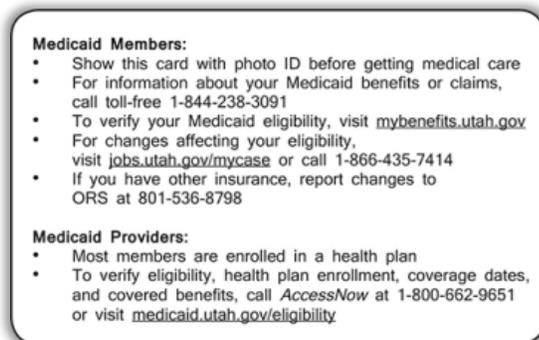
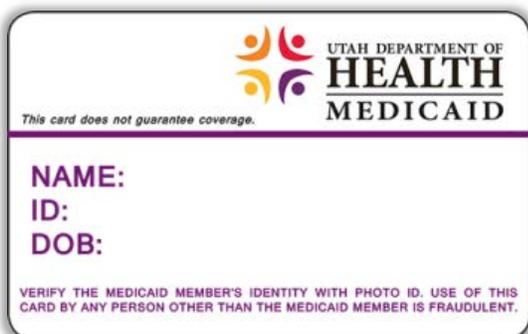


To proceed to the Eligibility Lookup Tool, login using your **Utah-ID and password**, or create an account if you had not previously created a Utah-ID and password.



Enter your Utah-ID and password or Click Create Account. When you are creating an account, the system will walk you through the activation process.

When the new Medicaid cards come out in July 2014, they will look like this with the member's name, Medicaid ID number, and date of birth.



In addition to your Provider ID, (NPI or API) the information off of the Medicaid card is all you need to use the Eligibility Lookup Tool!

## Provider Lookup Tool

### Enter:

- Provider ID
- One value in the Unique Identifiers column and two values from the Demographics column  
*or*
- All three values from the Demographics column  
*and*
- Date of Service
- Click Submit

Provider ID *		<input type="text"/>
(NPI/Atypical Provider ID)		
Unique Identifiers		Demographics
Member ID	<input type="text"/>	First Name <input type="text"/>
SSN	<input type="text"/>	Last Name <input type="text"/>
		Date of Birth <input type="text"/> (mm/dd/yyyy)
Date of Service *	<input type="text" value="04/08/2014"/>	Eligibility inquiries are limited to 36 months from the current date
If you need additional assistance, please contact Customer Service at 1(800)662-9651 OR (801)538-6155		
		<input type="button" value="Submit"/> <input type="button" value="Clear"/>

## Results Page

### Results include:

- Member Information
- Coverage Information
  - Eligibility Date Span
  - Benefit type
  - Program Type
  - Co-Pays
  - Health Plans
- Restriction
- Other Insurance
- Pharmacy Billing

<b>Member Information</b>			
First Name:	Wilma	DOB:	08/11/1973
Middle Initial:		Age:	40
Last Name:	Flintstone	Member ID:	1010101010
Gender:	F	Case Number:	42424242
<b>Coverage Information</b>			
Eligibility Date Span: 01/01/2014 - 01/31/2014			
Benefit Type:	Non-Traditional	Health Plan:	MOLINA-UT Phone: 866-463-0760
Eligibility Program Type:	Family Medicaid - Adult		
Co-Pay Information:	Co-pay required for non-emergency use of ER, Outpatient hospital and Physician services, Pharmacy & Inpatient Hospital	Dental Plan:	Phone:
Eligible Services:	This member is eligible for medical and pharmacy services.	Mental Health:	WASATCH MENTAL HEALTH Phone: 866-366-7987
		Substance Use Disorder:	UTAH COUNTY DRUG & ALCOHOL SVCS Phone: 801-851-7126
Restrictions:	None		
Other Insurance:	None		
Pharmacy Billing Info:	None		
Today's Date: 04/08/2014		Date of Service: 01/01/2014	

## Resources

Current resources that you have used such as, EDI Transaction ANSI X12 270/271, AccessNow and Medicaid Customer Service inquiries, are still available to access eligibility information. Listed below are these eligibility resources and location on the Utah Medicaid website.

Resource Name	Resource Location in Medicaid.utah.gov
Provider Eligibility Lookup Tool	<a href="https://medicaid.utah.gov/eligibility">https://medicaid.utah.gov/eligibility</a>
Instructions on how to use ANSI X12 270/271 and AccessNow	<a href="https://medicaid.utah.gov/medicaid-online">https://medicaid.utah.gov/medicaid-online</a>
AccessNow Phone Number	801-538-6155 or 1-800-662-9651
Medicaid Customer Service	<a href="https://medicaid.utah.gov/contact">https://medicaid.utah.gov/contact</a>